



## A Note From the Principal

### My Personal Guarantee

When you bring a contractor into an operating facility, you're trusting them with more than a floor or a coating. **You're trusting them with your uptime, your safety standards, and your schedule.**

I've spent **28+ years** working in industrial and commercial environments where downtime is expensive and expectations are high. **We plan it right, prepare it right, execute it cleanly, and finish on the schedule we commit to.**

Here's what I personally guarantee when you hire Arberon: **you will not be left chasing people, guessing what's happening, or managing the job for us.** You'll get direct communication, a clear plan, and professional workmanship that respects your operations.

If something needs attention, you won't hear excuses. You'll hear solutions, with a plan.

### This is what that guarantee looks like in real terms:

- **Direct communication and real accountability.** You'll know what's happening and what's next, with no surprises, and you can reach me directly at any time.
- **A clear plan and a committed schedule.** Scope, access, and sequencing are aligned up front, and we manage the work to the completion date we commit to.
- **Prepared crews and coordinated logistics.** The right people, equipment, and materials staged before we start, with no wasted time.
- **Professional workmanship that holds up.** Rigorous surface preparation, disciplined execution, and quality control built into the job.
- **Safety and jobsite discipline are non-negotiable.** Clean work areas, controlled access, and compliance that protects your people and your facility.
- **Respect for operations and closeout done right.** Nights, weekends, shutdown windows, and we finish with punch list, walkthrough, and turnover handled cleanly.

**My goal is simple:** deliver a finished result that performs as designed and gets your facility back to normal operations on schedule - without added burden on your team.

**Vilson Sinishtaj**  
Principal & Project Executive



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